Telehealth & Telegenetics Resources

The National Genetics Education and Family Support Center (Family Center) has compiled a list of resources developed to provide more information about telegenetics and telehealth, including resources created in response to COVID-19. The resource titles and pictures below are hyperlinked, clicking on either will take you directly to the webpage containing that resource.

For further information please contact the National Genetics Education and Family Support Center at jlopez@geneticalliance.org or visit our website.

Resources for Families

National Genetics Education and Family Support Center: Telewhat?! Infographic

This resource, developed by families/for families can help you learn what telegenetics is, why it is important, how it works, and what some of the potential benefits are.

Midwest Genetics Network: Family Videos

This video shares the experiences of four families that use telehealth to receive care for a child with special health care needs. The family members share doubts, fears, and triumphs related to their experience with telehealth.

This resource is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $400,000 with 0 percent financed with non-governmental sources.
This 3-part series introduces you to telemedicine, describes what to expect, and helps you get the most out of your telegenetics appointment.

Western States Regional Genetics Network: Family Video

This animated video provides information on what to expect from a telegenetics visit from home.

Center for Connected Health Policy: Telehealth for Consumers Infographic

This infographic, developed by the Center for Connected Policy, explores telehealth and highlights the potential benefits for consumers.
This new resource from the National Consortium of Telehealth Resource Centers provides some answers to patient questions such as:

- “How can I start receiving telehealth services?”
- “What equipment do I need?”
- “Is my personal health information safe?”
- “Can I trust the telehealth doctor?”

COVID-19 Resources

American Academy of Pediatrics: HealthyChildren.org  (Spanish Website)

Created by the American Academy of Pediatrics, HealthyChildren.org offers trustworthy, up-to-the-minute health advice and guidance for parents and caregivers, along with interactive tools and personalized content. This webpage is currently being updated to provide information on COVID-19. Additionally, this website is available in Spanish.
National Coordinating Center: Emergency Preparedness Resources for Genetic Providers and Patients

The National Coordinating Center for the Regional Genetics Networks, housed within the American College of Medical Genetics and Genomics has put together some COVID-19 resources from the regional genetics networks and other project partners, such as Family Voices who have VOCID-19 response information on their website.

National Consortium of Telehealth Resource Centers: COVID-19 Telehealth Toolkit

The National Consortium of Telehealth Resource Centers has put together this toolkit to share information on what telehealth is, how it can be used in response to COVID-19, how telehealth has helped in past pandemic incidences and shares other helpful resources.
Western States Regional Genetics Network: Telehealth Resources

In response to a shift towards more virtual visits, Western States Regional Genetics Network has curated a list of resources for providers, patients and families.

Mountain States Regional Genetics Network: COVID-19 Resources

Mountain States Regional Genetics Network has created a new webpage as part of COVID-19 response efforts. Mountain States provides emergency preparedness and telehealth information and resources for providers and providers.
Resources for Providers

National Consortium of Telehealth Resource Centers

Telehealth Resource Centers have been established to provide assistance, education, and information to organizations and individuals who are actively providing or interested in providing health care at a distance. Visit the NCTRC website for more information and to access additional resources.

National Consortium of Telehealth Resource Centers: Telehealth 101 Infographic

This is a provider-focused infographic sharing information about the technology, licensing and reimbursement considerations for telehealth.